

Best Friends Fur-Ever™ Pet Care Agreement

Pet's Name _____

Date _____ Staff Initial _____

(1) Name _____ Street Address _____ City _____ State _____ Zip _____ Phones(Home) _____ (Work) _____ EXT _____ (Cell) _____ Email Address _____ Occupation _____ Employer _____	(2) Name _____ Street Address _____ City _____ State _____ Zip _____ Phones (Home) _____ (Work) _____ EXT _____ (Cell) _____ Email Address _____ Occupation _____ Employer _____
---	--

Emergency Contact Information - Please tell us who to contact in case of emergency. The people listed below are authorized to pick up my pet in the event of an emergency. (someone in the area, excluding owners)

1) Name _____ Phone _____

2) Name _____ Phone _____

3) Name _____ Phone _____

<p>1st Pet's Information: Pet's Name _____ <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Spayed or Neutered? At age _____ Breed _____ Color _____ Markings _____ Age _____ Birth date _____ Distinguishing physical characteristics _____ _____ If your pet has temperament issues such as shyness, fear or aggression, please describe _____ _____ Describe any medical or physical problems _____ _____ Allergies? If so, to what _____ Age acquired _____ Note: Please tell us if this is a newly acquired adult so we can get helpful background info.</p>	<p>2nd Pet's Information: Pet's Name _____ <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Spayed or Neutered? At age _____ Breed _____ Color _____ Markings _____ Age _____ Birth date _____ Distinguishing physical characteristics _____ _____ If your pet has temperament issues such as shyness, fear or aggression, please describe _____ _____ Describe any medical or physical problems _____ _____ Allergies? If so, to what _____ Age acquired _____ Note: Please tell us if this is a newly acquired adult so we can get helpful background info.</p>
---	---

General Questions – The following answers will help us care for your pet(s) as if they were our own. Please complete questions for each pet boarded:

Questions	1 st Pet	2 nd Pet
Has your pet ever been boarded before?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Has your animal ever bitten a person, other dog or other animal?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Has your dog ever been reported to or been taken by any animal control agency?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Does your dog have a current license?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Is your pet used to being in a crate?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Does your pet have separation anxiety issues?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Has your dog ever escaped a fence? (over or under)? How high? _____	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Does your dog get along well with other dogs?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Does your dog do well with puppies?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Has your dog ever attended interactive daycare?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Can my dog be left unattended with bedding/blankets?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure
Is your dog afraid of storms/fireworks/etc.?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure

Is your dog leash reactive with people or other dogs?	<input type="checkbox"/> People <input type="checkbox"/> Dogs <input type="checkbox"/> No	<input type="checkbox"/> People <input type="checkbox"/> Dogs <input type="checkbox"/> No
How does your dog react to dogs smaller than it?	<input type="checkbox"/> _____	<input type="checkbox"/> _____
How does your dog react to dogs larger than it?	<input type="checkbox"/> _____	<input type="checkbox"/> _____
How much social experience has pet 1 had?	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5	
How much social experience has pet 2 had?	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5	
Other Notes:	Other Notes:	

We require you to provide up to date vaccination records from your veterinarian, including Rabies, Distemper, and Bordetella.

Veterinary Information Name of Clinic _____
Name of veterinarian _____ phone number _____

Please complete for each owner, if applicable:

As a condition of using our services for your pets, the following Waiver & Assumption to Hold Harmless must be signed: By choosing to utilize the services, participate in activities, groom or board my pet(s) at Best Friends Fur-Ever™, I agree to the following:

- Best Friends Fur-Ever intends to rely on and has the right to rely on the information supplied by you in this application.
- I agree to pay the rates that are in effect at the time my pet is at Best Friends Fur-Ever™. I am aware that extra charges may be incurred and I agree to pay them at the time of pick-up. Examples include, but are not limited to: Daycare, boarding, grooming and training.
- All dogs must be brought in to the BFFE facility in a controlled manner on a leash and a collar or harness with proper identification.
- Best Friends Fur-Ever reserves the right to terminate this Pet Care Agreement at any time in its sole and exclusive subjective discretion.
- Any bill which is not paid within thirty (30) days of receipt shall accrue interest at 18% per annum from the date the bill was issued. If Best Friends Fur-Ever is required to initiate collection proceedings, and if necessary court proceedings, it shall be entitled to recover its costs and reasonable attorneys' fees in the amount of one-third (1/3) of the amount due.
- If a check or other instrument has been dishonored by non-acceptance or non-payment and has not been paid within ten (10) days, Best Friends Fur-Ever will send a notice of dishonor to you. If the check or other instrument is not paid within thirty (30) days after the notice of dishonor is sent, Best Friends Fur-Ever reserves the right to file a complaint in any District Court for the amount of the check or instrument, a collection fee up to \$35.00 and an amount up to two times the amount of the check.
- I understand that on entering Best Friends Fur-Ever™ my pet will be examined for fleas. If fleas are found, the pet will not be admitted. Guest are required to be on a 30 day spot flea preventive.
- If my dog participates in playgroup or daycare, I understand that an interactive play setting is not without some risk of injury, that despite all the dogs appearing healthy and being handled with the greatest amount of care and foresight, dogs are not always predictable and the unexpected may occur. I recognize that the benefits of an interactive playgroup are valuable to my dog, and accept the potential risks. I further agree to pay veterinary/medical expenses incurred as a result of injury to or caused by my dog.
- I am aware of charges that will apply if I pick up after 6:30 p.m. and understand my dog will be considered to be overnight after 11:45 p.m. and will be charged accordingly. In the event this occurs; if a daycare pass was used for payment, the pass will be refunded 1 day and I will be responsible for paying the boarding amount with the appropriate payment type.
- If my pet appears to be in need of veterinary treatment, I authorize Best Friends Fur-Ever™ to engage the services of a veterinarian at my expense, to give other requisite attention, and to make whatever decisions are required for my pet's veterinary treatment. I agree to pay all veterinary charges incurred by my pet while in the care of Best Friends Fur-Ever™. I will not hold Best Friends Fur-Ever™ liable for failure to seek veterinary attention or for decisions made under this contract.
- I understand that if my dog has been identified as a fence jumper/climber, Best Friends™ will attempt to use a long line lead for control. If this procedure is deemed ineffective, the dog will not be eligible for daycare or overnight boarding. Pet Sitting may still be an option.
- I understand that Best Friends Fur-Ever™ will exercise all due diligence and care in the guardianship of my pet. I hereby waive and release Best Friends Fur-Ever™, its employees, owners and agents from any and all liability of any nature, for injury or damage, including that which may result from the action of any dog including my own, and I expressly assume the risk of such damage or injury while my dog participates in or attends any function of Best Friends Fur-Ever™, while on the grounds or the surrounding area thereto. On behalf of myself and any and all other owners of this pet, I have read and agree to the terms of this contract. I warrant that I have the authority to represent any and all other owners of this pet in signing this contract.

Signed _____ Date: _____

Printed name _____

Questions Continued	1 st Pet	2 nd Pet
What are your reasons for daycare?	<input type="checkbox"/> Socialization & Play <input type="checkbox"/> Exercise <input type="checkbox"/> Long Day <input type="checkbox"/> Other _____	<input type="checkbox"/> Socialization & Play <input type="checkbox"/> Exercise <input type="checkbox"/> Long Day <input type="checkbox"/> Other _____
1 st Pet – Favorite activities		
<input type="checkbox"/> Ball <input type="checkbox"/> Frisbee <input type="checkbox"/> “Keep Away” <input type="checkbox"/> Tug O’ War <input type="checkbox"/> Cuddle <input type="checkbox"/> Belly Rubs <input type="checkbox"/> Brushing <input type="checkbox"/> Massage <input type="checkbox"/> Other		
Any additional information to help us care for your dog. _____		
2 nd Pet – Favorite activities		
<input type="checkbox"/> Ball <input type="checkbox"/> Frisbee <input type="checkbox"/> “Keep Away” <input type="checkbox"/> Tug O’ War <input type="checkbox"/> Cuddle <input type="checkbox"/> Belly Rubs <input type="checkbox"/> Brushing <input type="checkbox"/> Massage <input type="checkbox"/> Other		
Any additional information to help us care for your dog. _____		

Training - We do basic manners training and can also work on behavior problems such as jumping up, stealing things off counters and the like. If you would like more information about our training, please ask about our Boarding-Training program. You can directly email our Training Director: training@bestfriendsforever.com

How did you hear about Best Friends Fur-Ever™? Please be specific. Thank you.

Current customer Friend Veterinarian Website Verizon Yellow Pages Yellow Book Other _____

Please give us the name of the referral: _____

BFFE Policies for contagious virus's ex: KennelCough

Please make sure your dog's Bordetella vaccine is up to date. The Bordetella vaccine helps to protect your dog against kennel cough, however, much like the flu vaccine for people, the Bordetella vaccine does not protect them against ALL strains of kennel cough. Kennel cough is similar to a cold in people and is just as contagious. Please DO NOT bring your dog in if he/she is coughing.

Dogs can get kennel cough in any area where dogs frequent, the vet, dog parks, dog daycare, dog parks, or your daily walk. It is very similar as to us getting a cold and is contagious in the same way, it's an airborne virus. Coughing in dogs is a unique sound, it sounds similar to them trying to vomit but bringing nothing up. Some over the counter medications such as vitamin C or Robitusson can be effective in making your pup more comfortable while the virus runs its course. Generally, our beloved pets fight off the equivalent to a common cold in people, quite well, and do not require veterinary attention. Symptoms of a dog developing secondary infections such as bronchitis or pneumonia (the same complications that can develop in people), are lethargy, purulent discharge from the nostrils, vomiting, or fever (normal dog temp is 101 to 102). Symptoms typically show 2-14 days after exposure, but each dog is different. Similar to humans, contraction of the virus after exposure depends on many different factors such as stress level, vaccination status, and the strength of the individual's immune system

We know that your pets are important to you and are like family. We treat them as family when they are here so you don't have to worry. We are professionals that take care of lots of pets at once and need to be aware of their safety and welfare. We want to inform and share with you, our clients, how we handle contagious illnesses because every dog we board is important to us. We do require that all dogs utilizing our services must be free of contagious illnesses. If your pup has symptoms of a contagious illness (coughing, vomiting, diarrhea, eye or nose discharge, fever, viral warts etc.) he/she cannot attend. Please check with your veterinarian regarding the duration of his/her illness and when he/she will no longer be contagious. Much like kids in school or camp, if your pup exhibits any symptoms of contagious illness during their time with us, you will be required to pick your pup up within a reasonable time frame to avoid exposure to our other guests. Overnight dogs must have an emergency contact in the area who can pick your dog up or he/she will be transported to the nearest vet able to quarantine your dog at your expense. We apologize for any inconvenience this may cause you. We will do everything within our power to keep your pet healthy during their stay with us. We want you to know that we care deeply for each and every guest that comes through our doors and providing the best care possible is our bottom line.

I have read the above and will comply with Best Friends Fur Ever's Contagious Illness Policy.

Signed _____ Date _____

Print Name _____

Dog (s) Name _____



BREAKS WHEN NOT CLIPPED TOGETHER



CLIP THESE BRASS RINGS TOGETHER



HOW TO USE THE PLAY SAFE COLLAR

We recommend using your dogs own collar or harness to bring your dog into the facility. If you **HAVE** to use the day care collar you **MUST** clip both brass rings together or risk the chance of your dog getting loose. Both Joppa and Cockeysville locations are within seconds of busy roads, where no one would wish their dog to be running. PLEASE use care and caution when walking your dogs on the play safe, daycare collar.

I _____ understand the proper way to use the daycare collar and hereby release and hold harmless, BFFE from any liability or cause of action arising from or related to use the daycare collar. I accept all responsibility in the case of any accident or injury arising from or in any way related to the use of said collar.

Signature _____ Date _____