



Monday, October 19th

Welcome Back! Lobby Reopening

- Best Friends Fur Ever lobbies are open from **6:15am - 8:45am** (*morning drop-off/pick-up*), **12:30pm - 1:45pm** (*mid-day drop-off & pick-up*) and **5pm - 6:30pm** (*evening pick-up*). In addition, Cockeysville will be open for late pick-ups and early drop-offs if the client has noted this request in their reservation.
- We will be allowing a maximum of four clients at a time in our lobbies.
- All clients are required to wear a mask while on our premises and in our lobbies.
- All clients must follow the lobby signs and practice a minimum of 6 feet social distance while on our premises and in our lobbies.
- Please no gathering and congregating in groups either in the parking lots or lobbies.
- Clients will be checked in as they enter the building and asked to

proceed to the appropriate socially distanced circle to await assistance.

- Once the handler has control of the dog on a lead, we ask all clients verify with the front desk that they have been appropriately checked in and exit the building to allow for other clients to enter the building.
- We will continue to offer contact-less pick-up and drop-off in our parking lot for clients that request this service. To request this service, clients should call the facility upon arrival and a handler will be out as soon as available to assist.
- We ask clients that are boarding or new to us to print off and fill out the required paperwork for their upcoming visit at home. If a client is unable to complete this paperwork before arrival, we will provide the appropriate paperwork and ask the client to either complete the forms outside or in their car as this will allow us to continue to assist other clients.
- We will have hand sanitizer readily available for your convenience.
- All grooming clients can pick-up once their dog is done. We will bring groomed dogs to the lobby entrance for pick-up and collect payment at time of completion.

Contest

Time to Decorate Your Pumpkin



Decorate your pumpkin to look like your dog - paint it, carve it, add on ears - just be creative! Then, post a picture with your dog's name on our Facebook Page and drop off your pumpkin with your dog's full name on the back at one of our locations. We'll pick a winner on Halloween Day!

Winner will get 1 free day of daycare! Good Luck!

Visit Facebook Our Page



Facebook LIVE Event: Drools for Schools

You are invited to our Facebook LIVE event - "Drools For Schools" on Thursday, October 22nd at 4 pm



Join Baltimore County Executive Director of The Education Foundation & Mom of the Greatest Olympian Ever, Debbie Phelps, for a Baltimore County Public Schools Resources Drive. You'll learn about remote learning and therapeutic arts, participate in a creative art lesson for dogs, experience a training demo and learn why a dog needs structure, routines, boundaries, and formal training. You will also see our cute puppy faces as they beg for donations for teachers, parents, and kids through "Drools For Schools"!

IF you SHARE this LIVE event during the LIVE event, you will be entered into a random drawing to receive 1 full week of Dog Daycare - so please SHARE!



Our Client Portal is Available 24 Hours a Day

Great News! You can make reservations, purchase packages, see pricing estimates, and upload documents like pet photos and veterinarian records. We would also like to remind you that Daily Reservations are **EXTREMELY** important to us! Why? Because we plan our staffing, shift changes, handlers, front desk personnel, and interior & exterior space usage based on how many Best Friends we are expecting. We need to proactively plan for your upcoming visits and stays with us - so please simply logon to the portal and let us know when you are coming. We promise, we'll be ready for you!

Simply go to www.BestFriendsFurever.com and look for **CLIENT PORTAL** on the Home Page Navigation Bar!



Best Friends Fur Ever

www.bestfriendsforever.com

Joppa

1009 Philadelphia Road

Joppa, MD 21085

(410) 671-7529

Training Only: 410-671-7529, ext. 832

Cockeysville

246 Cockeysville Rd

Cockeysville, MD 21030

(410) 773-7529

Training Only: 410-671-7529, ext. 832

