



In an effort to stay more connected to our valued clients, we have installed a new SMS texting feature for easy communication between you and our staff. To use this feature, simply respond to the automated text-message you receive when your dog is checked into one of our resorts. From there, one of our staff members will be in touch with you via that phone number.

We hope this new feature will be convenient and easy for you to get in touch with us regarding your furbabies.

[Download Document](#)

It's a fact: people don't mind scrolling to read an email, as long as it's relevant and interesting. Make sure your message follows through on the promise in your subject line, and use several short paragraphs if you have a lot to say. When in doubt, challenge yourself to write less and add links that support your topic.

