



Summer is almost here!

In preparation for our busiest season, we want to give a few friendly reminders...

- **Make reservations ahead of time!**
 - You can make reservations right from your client portal, or give us a call.
- **Follow our designated drop off/pick up times!**
 - It disrupts our routine if you come outside these hours, and you will be charged \$15 for a late or early drop off/pick up.
 - These hours are listed on our website and in our resorts.
- **Check in with front desk when dropping off/picking up!**
 - The handlers are the ones escorting your dogs, but front desk needs to know when you're coming/going to ensure everyone is accounted for.
- **Bring your dog's breakaway collar for every visit!**
 - It's our BFFE school uniform! If you forget it at home, you will be charged \$15 for a new one.
- **When bringing your dog's food, separate each meal into ziploc bags with your dog's first and last name on it!**
 - Do not bring a huge bag of kibble, as we don't have the space for it.
 - If we must individually bag your dog's food, there will be a \$2 fee per meal.
 - We do have refrigerators to store wet/raw food.
- **Do not put your dog's medicine into their food or bring the entire bottle!**
 - Count out the number of pills your dog will need during their stay, plus 2 extra in case pickup is delayed, and bring it in a ziploc bag with your dog's first and last name as well as the name of the medicine.
 - On the boarding form, you'll fill out instructions for us to follow.
- **Fill out the boarding form in advance, if possible!**
 - You can print out the form on our website or email us for a copy and fill it out prior to your arrival to save time at check in.
 - If you don't fill it out before arrival, please allow 5-10 minutes at drop off time to fill it out.
- **Do not bring a bed or toys!**
 - We have super comfy Primo Pads for the dogs to enjoy during rest time, and plenty of toys for dogs to play with during their one-on-one sessions.
- **Keep your dog away from other dogs when in the lobby!**
 - Your dog may be the friendliest pup in the world and love playing with other dogs, but dogs can behave completely differently when on-leash with their parent. Plus, you don't know how other people's dogs will react either, so please keep your pup close to you and away from other dogs in the lobby!

from other dogs in the lobby:



**All these things make our staff's lives a little bit easier during the busy summer months.
Thank you for your cooperation!**

[Click here to book your summer vacation online!](#)

OR

[Call now to book!](#)

[Download the boarding form here](#)

Best Friends Fur Ever
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