



# BFFE *Unleashed*

Everything new and noteworthy for BFFE pet parents



## OUR PETITE SUITES ARE NOW OPEN



Petite Suites are officially open at our Cockeysville resort! These extra-cozy overnight spaces are specially designed for our small-breed guests who love stretching out, relaxing in comfort, and even enjoying a little TV time beside their fur-friends.

With plush bedding, a calm atmosphere, and the perfect amount of personal space, it's a great option for pups who appreciate a quieter retreat during their stay.

These suites fill up fast during the holidays, so be sure to book in advance to reserve your pup's spot!

# NEW YEAR, NEW WELLNESS FOR EVERY DOG

## *Leveling Up Care, Comfort & Expertise in 2026*

A fresh chapter is unfolding at Best Friends Fur Ever. We're enhancing every part of the guest experience — from wellness offerings to staff training — to ensure your dog enjoys their best and most balanced days with us.

## *Introducing the Restore & Recharge Collection*

Every dog's needs are unique. Energetic pups, seniors who need support, and dogs who benefit from a little extra calm now have access to our new **Restore & Recharge Collection**, featuring spa-inspired comfort and recovery tools:



- Red Light Comfort Breaks
- PEMF Relaxation Sessions
- Calming Anti-Anxiety Sprays
- Oral Health & Enrichment Activities
- Sensitive-Stomach Food Blend

Each service is designed to help dogs rest, recover, and feel their best while in our care.

## *Our Team Is Leveling Up, Too*

We're investing deeply in staff education and development, including advanced safety and wellness courses, on-site training from industry experts, and

updated standards built around proactive care.

These enhancements ensure your dog receives knowledgeable, attentive, wellness-centered support every visit.

## *Here's to a Restful, Rejuvenating Year Ahead*

We're excited to bring these new offerings — and this fresh chapter of elevated care — to you and your pups in 2026.

## MEET OUR NEWEST FRONT DESK ASSOCIATE: LEO B.

(Yes... the one on the right). Say hello to Leo B. — the tiny but mighty wiener dog now greeting guests at our front desk! Despite his small stature, Leo brings big charm and an even bigger enthusiasm for welcoming every pup and parent who walks through our doors. Off duty, he enjoys long hikes, boat rides, and, of course, sneaking bites from his mom's plate on spaghetti night.





# A MAGICAL DAY AT THE BEL AIR CHRISTMAS PARADE

This year's Bel Air Christmas Parade was full of wagging tails and holiday cheer. Santa Paws' sleigh brought joy to the crowd, and it was wonderful seeing so many families and pups along the route.

A big thank-you to everyone who marched their pups with us and to all who came out to cheer. Your support makes these community moments so special.

We'd also like to give a special shoutout to the **Humane Society of Harford County** for joining us. Their team does incredible work for the pets and people of Harford county, and we're grateful to celebrate the season alongside them.

And of course, we have to recognize our incredibly talented staff — Joppa Handler Angela Robey and President Mary Steinebrunner — for bringing Santa Paws' sleigh to life.

We're thrilled to kick off the holidays with you and your fur babies. Here's to a joyful season ahead!



## HONORED TO BE BEST OF HARFORD COUNTY 2025



Thank you for voting us Best of Harford County 2025! Serving this community—and the incredible dogs who are part of it—is an honor we're grateful for every day.

# A NEW LEVEL OF ASSISTED CANINE CARE IN COCKEYSVILLE

We're excited to share that our Assisted Canine Care Plus (ACC+) program is nearing completion. As the needs of pet parents continue to evolve, so do we. With our resort located just around the corner from emergency veterinary hospitals, urgent care centers, and several top-rated veterinary clinics, we recognized a growing need for a service that bridges the gap between hospital discharge and at-home recovery.

## WHY ACC+?

Caring for your dog after surgery, during treatment for a chronic illness, or while they manage a long-term condition can feel overwhelming. Those first days post-discharge are

often the hardest — and we know pet parents have work, families, and busy schedules. ACC+ ensures your dog receives expert, compassionate care while staying close to the people they love most: you.

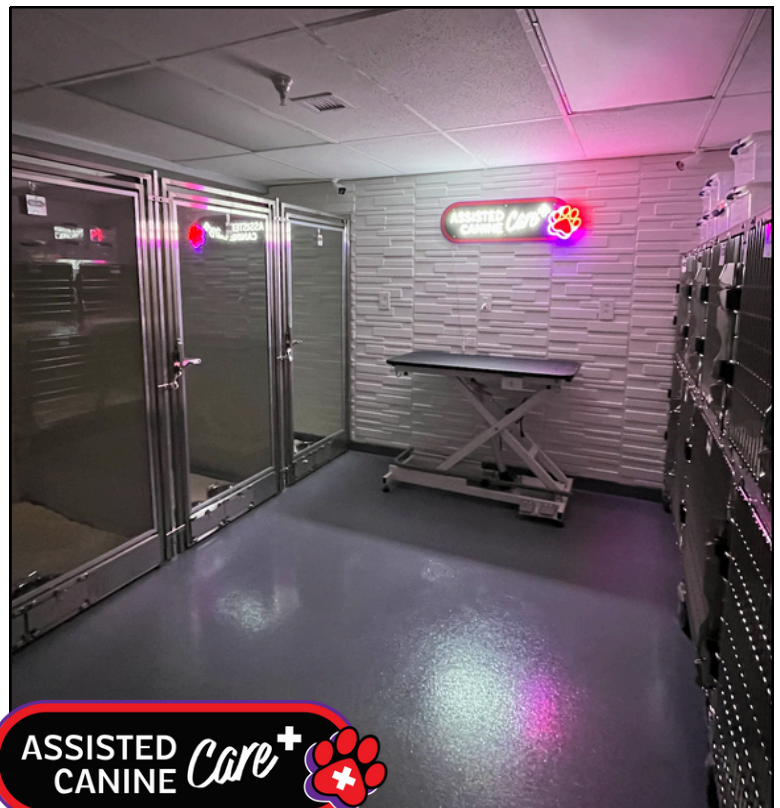
## WHAT ACC+ PROVIDES?

ACC+ offers enhanced, individualized care for dogs who are medically stable but still require structured recovery. Our team includes professionals with veterinary assistant certifications and clinical experience, providing dedicated support around the clock.

ACC+ supports dogs recovering from:

- Orthopedic, ophthalmic, neurological, or soft tissue surgeries
- Dental or oral procedures
- Spay or neuter recovery
- Chronic or mobility-related conditions such as arthritis, diabetes, cancer, or amputee recovery

If your veterinarian recommends limited activity, specialized medication routines, or close monitoring — ACC+ is here to help.



ASSISTED CANINE *Care+* 

ACC+ is built around comfort, consistency, and communication:

- **Quiet Recovery Spaces:** Low-stimulus zones for safe rest
- **Medication Management:** Accurate, timely administration of prescriptions
- **Supervised Rest:** Continuous monitoring to prevent overexertion
- **Veterinary Coordination:** Direct communication with your dog's care team to ensure every detail of their plan is followed



## PAWS & APPLAUSE: LOU



At BFFE, we're fortunate to have team members whose dedication keeps our resort running around the clock, and Lou, one of our fantastic Overnight Caregivers, is at the heart of that mission.

When the day winds down and everyone else heads home to their families, Lou is just beginning her shift. She arrives with a calm, caring presence to make sure your pups feel safe, settled, and loved through the night. From giving one last potty break and tucking everyone in, to cleaning the resort for the next day's adventures, Lou ensures every dog sleeps soundly and securely.

We're proud to be one of the few dog resorts in the region that offers 24/7 care, 365 days a year,

and that level of commitment wouldn't be possible without incredible team members like Lou.

When we asked Lou to take a photo for this spotlight, she chose to pose with Zori. As she explained: "It was hard to choose one pup to shine, but her resilience and strength match mine." Lou also shared, "I truly appreciate this honor of recognition. I've made so many best furriends since joining the BFFE family."

Lou, thank you for everything you do to make Best Friends Fur Ever a place where pups (and people!) always feel safe, cared for, and right at home.

## BFFE FUN FACT: YOUR DOG MAY PREDICT WINTER WEATHER

Did you know? Dogs can actually smell snow before it falls!

Their incredible noses detect changes in atmospheric pressure and moisture long before we notice anything, so if your pup gets extra wiggly before a snowfall, they might be predicting winter weather!



## DECEMBER ADD-ON SPECIALS ARE HERE



Make your pup's holiday stay extra magical with our December upgrades:

### Holiday Paw Package – \$30

Includes:

- A festive 1-on-1 play session with holiday-themed toys
- A holiday photo keepsake
- A delicious frozen berry treat



### Christmas Photos – \$5

Add an adorable holiday photo to your pup's visit!

### Holiday Plus Turn-Down Service – \$10/night

Treat your dog to a cozy evening wind-down featuring a calming spray, warm blanket, and a tuck-in Milkbone treat.

## JOIN US AT THE WORLD OF PETS EXPO NEXT MONTH

Catch us at the **World of Pets Expo** from **January 23–25, 2026** at the Maryland State Fairgrounds!

You'll find our booth right across from the Chesapeake Dock Dogs crew as they celebrate their 20th anniversary – the perfect spot to enjoy the action and stop by to say hello.

We'll have fun swag for you and your pup, plus opportunities to learn more about our new and improved services, including our upcoming ACC+ Assisted Canine Care program.

We can't wait to see you there!





## NEW FURIENDS



## FEATURED FURIENDS



PONGO!



LOVIN' BEST FRIENDS FUR EVER?

PLEASE WRITE US A REVIEW!



FIND US ON [GOOGLE](#), [YELP](#), [FACEBOOK](#), AND [INSTAGRAM](#).



ASSISTED *Care*  
CANINE



PLAY *My Way*



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